



## StrideLight® Ultrabright Walking Cane LIMITED ONE YEAR WARRANTY

Technical Vision, Inc. ("TVI") warrants this product to be free from defects in materials and workmanship for one (1) year from the date of purchase, for the original end-user purchaser.

This Limited One Year Warranty does not cover device failure due to owner misuse or negligence; normal wear and tear; failure to adhere to the enclosed instructions; improper operation, maintenance or storage; misuse; commercial use or the use other than for personal, family or household purposes.

The Limited One Year Warranty does not cover products modified without TVI's express written consent including, but not limited to: modification through the use of unauthorized parts or attachments; products damaged by reason of repairs made to any component without the specific consent of Technical Vision; products damaged by circumstances beyond TVI's control; or products repaired by anyone other than TVI or a facility/company specifically authorized by TVI to be a Certified Repair Facility. The Limited One Year Warranty does not extend to non-durable components such as batteries, or rubber/plastic accessories and grips that are subject to normal wear and need periodic replacement.

If within the Limited One Year Warranty period the product is proven to be defective and the defective product is returned to the place of purchase, freight pre-paid, this product will be repaired or replaced, at Technical Vision's sole option. This Limited One Year Warranty includes only the replacement part(s) and the labor charges incurred in replacement part(s) installation or repair, or shipping expenses for replacement products back to the place of original purchase. Technical Vision's sole obligation and your exclusive remedy under this Limited One Year Warranty shall be limited to such repair and/or replacement.

For Limited One Year Warranty service, please contact the dealer from whom you purchased your Technical Vision product. In the event you do not receive satisfactory Limited One Year Warranty service, please contact Technical Vision by email at [customerservice@technicalvisioninc.com](mailto:customerservice@technicalvisioninc.com). Provide your dealer's name and address, the model number of your TVI Product, date of purchase, indicate nature of the defect and, if the product is serialized, indicate the serial number. Technical Vision Inc. will issue a return authorization. The defective unit or parts must be returned for Limited One Year Warranty inspection within thirty (30) days of return authorization date. Do not return products to Technical Vision without its prior consent. C.O.D. shipments will be refused; please prepay shipping charges.

The terms of this Limited One Year Warranty are exclusive and in lieu of any other warranties, whether



express or implied. The sole remedy for any Limited One Year Warranty defects is limited to repair or replacement of the defective product according to the terms contained in this Limited One Year Warranty.

Technical Vision shall not be liable for any consequential, secondary, or incidental damages whatsoever. In the event your place of residence (i.e. country, states, province, and/or city) does not allow the exclusion or limitation of incidental, secondary, or consequential damages, the above limitation or exclusion may not apply to you. This Limited One Year Warranty gives you specific legal rights and should be kept in a safe place.